

Meet & Greet Care plan worksheet



Before you book, use the questions below to ensure it's a good fit for everyone.

Pet name(s): _____

Service date(s): _____

Discuss the pet's personality

Behavior

Is the pet good with other pets? _____

Are they good with people? _____

Are they good with other animals? (*squirrels, bunnies, chickens, etc.*) _____

What is their play style? _____

Do they have any toys or activities they love? _____

How do they like to be handled? _____

What are their triggers, if any? _____

Anxiety

When was the last time your pet was apart from you? How did it go? _____

Are they shy? _____

What helps when your pet panics? (Ex: Meds, treats, music, safe zone) _____

Cat

Does the cat hide from visitors? _____

Are they kept indoors only? _____

Are they prone to vomiting/hairballs? _____

How long should each visit last? _____

How often should the litter box be cleaned? _____

Are treats okay? How many per day? _____

Does the cat need engaged play time? (e.g. wand toy) _____

Senior pet

How long should walks be? _____

Do they have a medical history/concerns of note? _____

What is their normal activity/energy level? _____

Do they require extra potty breaks or diapers/pee pads? _____

How much food/water is normal? _____

What does normal poop look like? _____

Puppy

Is the puppy still teething? _____

Are they potty trained? _____

How trained are they (recall/sit/stay)? _____

How much food/water is normal? _____

What does normal poop look like? _____

Notes _____

Go over care instructions

Routine

What's the pet's potty break or litter box cleaning schedule? _____

Do they get regular walks or playtime? _____

Are treats expected at certain times? _____

How often will the pet be alone during the stay? _____

Are there any other commitments to be aware of that might affect care? _____

Feeding

How much food will be provided during the stay? _____

How to measure a serving size _____

What time do they eat and how often? _____

Does the pet get treats? How many per day? _____

What is their normal appetite like? _____

Do they always finish their food? _____

Pet gear

Talk about specific ID tags/collars _____

Do a run-through on how to use walking gear properly (ie: harness, leash) _____

Any favorite or preferred bowls? _____

Any favorite toys/scratching post? _____

Where/What are their beds/comfort items? _____

Clothing/cooling gear/compression vests _____

Where are extra poop bags located? _____

Do they need to be brushed/groomed? Where are grooming tools stored? _____

Health

Does the pet take any medications? *If yes: Do a demo for administering and pre-measure doses*

Any allergies or chronic conditions? _____

Note any indicators that might show the condition/illness/issue is getting worse _____

In case of emergency

Ensure an emergency contact will be available

Contact info: _____

Go over vet location(s) and payment plan

Vet info: _____

Microchip details: _____

We're here for you 24/7

Rover's Trust & Safety team is standing by around the clock to help you if an emergency arises. Phone us the moment you need us, at 888-727-1140.

Review any property details

Property review

Where does the pet sleep? _____

Where is their food kept? _____

Where are the food/water bowls kept? _____

Are there any dangers in the yard, like a pool, broken fence, or poisonous plants/chemicals? _____

How secure is the fencing? _____

Yard safety

Is the backyard and fence adequate enough to secure the pet?

Look for gaps in the fence, areas where the pet may be able to dig, unsecure latches, or low fencing.

Does the pet try to escape when you enter/exit the door? _____

Home access

Indicate the best way(s) to enter the home _____

Discuss home safety (keys, locks, alarms, lockbox) _____

Note any neighborhood expectations (parking, smoking, trash days, other dogs close by) _____

Are any areas of the home off-limits? _____

Notes _____

Rover tip:

Make sure you update your Rover profile with current and accurate information.

Questions by service type

Overnight or drop-ins in the owners home

Are guests or other pets OK during drop-ins?

Are guests or other pets OK overnight? _____

What is off limits in the kitchen/bar? _____

Will there be access to laundry machines?

Will walks be needed or just outdoor access?

Note any expectations on yard cleaning _____

Note any expectations on cleaning the home
(as well as where to find the supplies) _____

Will anyone else be around during the day
(house cleaner, tradespeople, mail deliveries?)

Note any neighborhood expectations (parking,
smoking, trash days, other dogs close by)

Where should the sitter sleep? _____

Where does the pet usually sleep? _____

Indicate the best way(s) to enter the home

Discuss home safety (keys, locks, alarms,
lockbox) _____

Indicate any other important information they
should know _____

Note any strange or unusual noises _____

Review wifi access and/or home entertainment

Indicate if the mail/packages should be
collected _____

Overnight in the sitters home

Indicate if you have a fenced or unfenced yard

Note if you have a pool _____

Mention if you have other animals on the
property (ie: chickens, rabbits, etc.) _____

Is the pet good with kids? When was the last
time they were around kids? _____

Where does the pet usually sleep? _____

Does the pet try to eat unattended food or eat
out of the trash? _____

How many treats are OK in a day? _____

What kind of play does your pet prefer (ie: tug
of war, fetch, puzzles, feather wand)? _____

Dog walks

How often does the dog get walked? _____

What is the usual duration of a walk? _____

Where are the best places to dispose of poop
bags? _____

If possible, walk together on a preferred route

Demonstrate how to use walking gear properly

Day care

How does the pet do with other dogs? _____

What is the pet's play style? _____

Are walks needed or just outdoor access?

Is the pet good with dogs of all sizes? _____

Holiday stays

Will there be loud noises like fireworks? _____

Are your pets ok around a lot of people? _____